



WARM NEIGHBORS
COOL FRIENDS

BILL PAYMENT ASSISTANCE 2011

- Applicant must have **active** service with Ameren Illinois
- Applicant can only receive assistance once per heating and cooling season (2 times per calendar year)
- Must have documentation of personal or family crisis
- Program targeting only customers between 150-200% of poverty, special exceptions approved by WNCF Executive Director
- No bills over \$750
- Matching payments up to \$350

Must show proof of income

<u>Family Size</u>	<u>30 Day Income Range</u> <u>Must be between:</u>
1	\$1,354-\$1,805
2	\$1,821-\$2,428
3	\$2,289-\$3,052
4	\$2,756-\$3,675
5	\$3,224-\$4,298
6	\$3,691-\$4,922
7	\$4,159-\$5,545
8	\$4,626-\$6,168

The Ameren energy assistance, Warm Neighbors, Cool Friends, program will open January 4, 2011. The hours will be 1:00 p.m. to 3:00 p.m. Monday through Thursday, at First United Methodist Church, 201 W. North St.

To receive assistance you will need a current power bill, a photo I.D. and your 30 day income will need to be between 150% to 200% of poverty and you will need to show proof of income. Bring all this information with you. No appointments are needed.

No bills over \$750.00 and matching payments will be allowed up to \$350.00.

If your gas or electric is supplied by an Ameren Company you will be eligible for assistance once in the heating season and once after June 1 for the cooling season.

Jack Keller, Coordinator